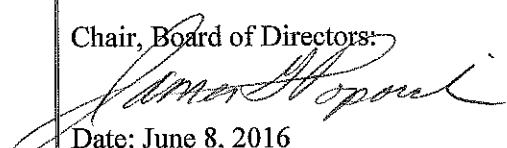
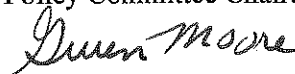
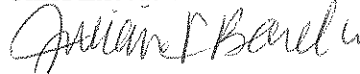


MORA VALLEY COMMUNITY HEALTH SERVICES	DEPT: Governance
POLICY: 2016 – 2017 MVCHS Strategic Plan EFFECTIVE: July 8, 2016	Approved Chair, Board of Directors:  Date: June 8, 2016
Approved Policy Committee Chair:  Date: June 8, 2016	Approved Chief Executive Officer:  Date: June 8, 2016

MISSION STATEMENT:

The mission of Mora Valley Community Health Services, Inc. is to deliver quality care and serve the **primary health care** needs as well as an array of the community services for Mora County residents.

VISION STATEMENT:

MVCHS envisions a healthy community with enhanced access and resources. MVCHS will sustain and expand current programs, services and facilities. MVCHS will recruit and retain qualified providers, management and support staff, in order to meet current and future community needs.

MOTTO:

Les Deseamos Una Vida Buena y Sana

SWOT Analysis:

Strengths-Internal: <ol style="list-style-type: none"> 1. Quality Patient Care 2. Patient Satisfaction 3. Affordable Services 4. Staff & Providers 5. Resources <ol style="list-style-type: none"> a. Funding b. Reserves 6. Stability 7. Overarching Services 8. Collection Rates 	Weaknesses-Internal: <ol style="list-style-type: none"> 1. Recruitment & Retention of Providers, Staff, & Board Members 2. Policies and Procedures 3. Training 4. Communication 5. Space 6. School Based Health Center
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<p>Opportunities – External</p> <ol style="list-style-type: none"> 1. Growth 2. School Based Health Center 3. Expanded Services 2016 Dental Grant 4. New Partnerships – NMBHI; UNM Physician Assistant Partnership 5. Training - NMPCA 6. Enhanced Electronic Health Records 7. AAAHC – PCMH 8. Mora Property 9. Suboxone Program 10. Evidence Based Programming 	<p>Threats – External</p> <ol style="list-style-type: none"> 1. Loss/Decrease of Funding – State & Federal 2. Loss of Providers Resulting in Loss of Patients 3. Mirrored Services at School Based Health Center & Private Providers 4. Loss of FTCA Malpractice Coverage 5. Suboxone Program 6. Decrease in HPSA Score
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Goal #1: Sustain and Expand Services

- Expand dental services to 5 days a week
- SBHC 5 Days a Week
 - Medical: 20 hours a week
 - Behavioral Health: 30 hours per week
 - Dental: 4 hours per week
- Identify Adequate Workspace
- Reserves to \$1M
- Expand Home Health to 50 Patients
- Evidence Based Programming
- Seek Funding for New Site

Goal #2: Training

- Annual Staff Development
- Training Calendar
- New-Hire Orientation
- Emergency Operations Plan
- Basic Live Support (BLS)
- Compliance & Risk Management
- Intranet Site
- eClinical Works (eCW) super user/trainer/reporter
- Policies & Procedures

Goal #3: Policies and Procedures

- Clinical: Medical, Dental, & Behavioral Health
- Personnel Handbook
- Fiscal
- Emergency Operations Plan (EOP)
- Assign Someone to Inventory, Manage & Track Policies & Procedures
- Policies & Procedures
- Acknowledgement of Policies & Procedures on Intranet

Goal #4: Recruitment/Retention

- Providers
 - NMHR Salary Survey Match; Maintain Salaries at Midpoint (Minimum)
- Staff
 - Pay of Similar Size FQHC Levels
 - Provide Opportunities for Growth, & to Enhance Skills, & Knowledge